

Fee Information Document



Name of the account provider: COOPERATIVE BANK OF CHANIA

Account name: Payment account with basic features

Date: 08/08/2025

- This document informs you about the fees for using the most representative services linked to the payment account. It helps you to compare these fees with those of other payment accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the "Terms and Conditions for Banking Transactions", the "Payment Services Agreement" and the "Price List of Fees, Other Charges and Interest Dates".
- This document is available free of charge along with the glossary of terms.

Service	Fee
Provision of account statement	€ 0,00/statement from branch for transactions up to 6 months
Web banking registration	Bank Branch € 0,00
	On-line registration € 0,00
Provision of Notifications	a) Alerts Free € 0,00
	b) Alerts Monthly Unlimited Standing € 2,40 / month
	c) Alerts Yearly Unlimited Standing € 24,00 / year
Cash withdrawal from an ATM of the customer's own provider	€50, €200 ή €600 € 0,00
Cash withdrawal from an ATM of another provider	€50, €200 ή €600 € 0,00
Debit Card Subscription	€ 0,00

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Service	Fee
Standing Order	To own account € 0,00
	To third party account € 0,50
Direct Debit	€ 0,00
Payment of amounts due/bills (excluding cards)	Bank Branch (cash or account charge) Από € 0,00 έως € 5,00
	eBanking € 0,00
Outgoing Credit Transfer €1.000 within SEPA	Bank Branch € 6,00
	eBanking € 0,50
Outgoing Credit Transfer €5.000 within SEPA	Bank Branch € 12,00
	eBanking € 0,50
Outgoing Credit Transfer €15.000 within SEPA	Bank Branch € 15,00
	eBanking € 3,00
Incoming Credit Transfer €1.000 within SEPA (with SEPA specifications)	€ 0,50
Incoming Credit Transfer €5.000 within SEPA (with SEPA specifications)	€ 0,50
Incoming Credit Transfer €15.000 within SEPA (with SEPA specifications)	€ 6,00

Glossary	
Term	Definition
Provision of account statement	Provision of account activity/balance statements in paper form over and above those required by law or regulation or contract.
Web banking registration	Registration for and use of web banking services.
Provision of notifications	Provision of updates on payment account's balance and activity, alerts, etc. through sms or e-mail.
Cash withdrawal from an ATM of the customer's own provider	The customer takes cash out of the customer's account, from an ATM of the customer's own payment service provider.
Cash withdrawal from an ATM of another provider	The customer takes cash out of the customer's account, from the ATM network of another payment service provider.
Debit Card Subscription	Debit card subscription fee.
Standing Order	The account provider makes regular transfers, on the instruction of the customer, of a fixed amount of money from the customer's account to another account.
Direct Debit	The customer permits someone else (recipient) to instruct the account provider to transfer money from the customer's account to that recipient. The account provider then transfers money to the recipient on a date or dates agreed by the customer and the recipient. The amount may vary.
Payment of amounts due/bills	A payment service enabling the customer to pay amounts due and bills (e.g. amounts due to a tax authority, social security funds, insurance undertakings, utilities).
Credit Transfer SEPA	The account provider transfers money, on the instruction of the customer, from the customer's account to another account, within SEPA.